Dear:

Even if you’ve never had a problem with your heating or cooling system, it can still break down without warning. Without a service plan, finding prompt, reliable help can be difficult - if not impossible – during the busy heating or cooling seasons. What can you do?

Simplify your life. **Sign up for a HVAC service plan.**

With a Premier Heating & Cooling Plan from First Choice Mechanical you can stay comfortable all year long. Now it’s easy to safeguard your family and your finances before an HVAC emergency catches you by surprise. With every service plan, **you get priority service, preferred pricing, expert technicians,** and comprehensive parts and labor coverage when you need it most. You can reach our emergency repair hotline 24/7, and your calls are always answered by a person, not a machine. Plus, **you pay nothing for commonly repaired or replaced parts** within your plan benefits. \*Coverage is optional and not required by your local utility or community.

**Get peace of mind, cost protection and savings. Service Agreement 1-5 ton Unit**

|  |  |
| --- | --- |
| First Choice Mechanical, Inc. | **Premier HVAC Plan** |
| Per Unit  Pay monthly | $34.99 |
| Pre-Pay Annually & ***save* $34.99 (1 month)** | $384 |
| Priority Service | Yes |
| Parts | filter & minor parts |
| 24/7 Call Center | Yes |
| Annual Tune-Up | Two |

Right now, our HVAC service plans are **one month Free,**

when pre-paid in full, for the year.

**Sign up now and receive these special savings.**

Simply complete the enclosed enrollment form and return it in

the envelope provided.

**Questions? Remember, you can call us at 718-454-4101**

P.S Remember, you can protect both your heating and cooling systems with the Premier Plan. Call us today for special pricing on a combination heating and cooling plan, which includes annual

tune- ups.

\*See Plan Details

First Choice Mechanical is not an affiliate of National Grid or any

of its related companies. Participation in

these service plans has no effect on the price, availability, or terms of service from any National Grid gas

or electric distribution company. The service plan is issued by First Choice Mechanical, Inc. For more

information on these plans, call 718-454-4101.

Enroll in a service plan.

* Return this completed enrollment form with your check or credit card information in the enclosed envelope.

1. **CHOOSE THE SERVICE PLAN THAT’S RIGHT FOR YOU.**

PREMIER **# of Units** **MONTHLY** **PAYMENT** **FULL PAYMENT, 1Year**

HVAC 1 $34.99 $384

PLAN (credit/debit card) (**1 month Free**)

**Make: Model# Serial#**

Your card will be billed in equal installments for twelve (12) months.

1. **CHOOSE THE PAYMENT OPTION THAT’S RIGHT FOR YOU.**

VISA MASTERCARD AMEX DISCOVER \_\_\_\_\_\_\_\_\_

Exp. Date

PAY PAL (please go on our website, & click the PayPal link)

Card Number: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Name on Card: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Authorization Code: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Check Please sign me up for the Plan from First Choice I selected above. I confirmed

that I have fully read the agreement and I have enclosed my check made out to

FIRST CHOICE MECHANICAL.

I authorize First Choice to charge my account at the frequency specified above and my financial institution to

debit these payments from the account provided, and I confirm that I read the agreement. If I have chosen

credit/debit card this authorization is to remain in effect and my coverage will be automatically renewed at the

then-current rate unless I discontinue by calling 718-454-4101.

**Our Contract shall cover:**

* Pre-Season startup of heating system.
* Pre-Season startup of cooling system.
* Lubricate fan and motor bearings.
* Tension adjustment alignment and replacement of fan belts.
* Replacement of air filters.
  + Remove old filters and belts from job site.
* Nitrogen/CO2 will be used to clear blockages in condensate lines of the HVAC equipment.
* **Condenser Coil cleaning. (This will be done on start up as needed, coil will be chemically cleaned and power washed as needed.)**

**Inspection of the following:**

* Electrical components.
* Safety components.
* Evaporator and condenser coils.
* Water cooled condensers.
* Water regulated valve operations.
* Moisture indicators.
* Belts and pulleys for alignment and wear.

**Record and Inspect the following:**

* Condensing pressure and temperature.
* Suction temperature and pressure.
* Voltage and amperage of compressor and fan motors.
* Oil level and discharge pressure.

**Exclusions:**

* Water supply and drain piping beyond the covered equipment.
* Cabinet’s hardware and gaskets.
* Electrical service beyond the disconnect switch of the covered equipment
* Relocation of any covered equipment
* Any repairs due to freezing.
* Equipment replacement and/or system modification.
* Any additional work necessary due to enforcement of Governmental codes.
* Water treatment for water circulation or re-circulating system.
* Any necessary work due to corrosive or erosive actions of all liquids and gases upon equipment to be serviced.
* Identification detection, abatement encapsulation or removal of asbestos or products or material containing asbestos or other hazardous materials. Replacement parts, filters, belts, materials, and shop repairs are not included.
* **Any major repairs in excess of 4 hours will be submitted for approval prior to repair.**

**Labor rates: For Emergency Calls Outside of Contract Coverage.**

* Labor rate shall be billed at ***$105.00***. The agreement includes service calls made 8:00a.m. To 4:30p.m. Monday through Friday. **Emergency service on Saturday and between 5:00PM and 7:00 AM will be 1.5 times our standard rate, Sunday, and holidays at twice the standard rate.**
* **Coverage:**
* This agreement assumes the systems to be covered are in maintainable condition. If repairs are found necessary upon initial inspection or at time of start up. Repair will be submitted in writing for approval. “**NO”** Repairs will be made without a signed approval.
* It is understood that the repair, replacement and emergency service provisions apply only to the systems and equipment covered by this agreement. Labor and materials for the repair or replacement of duct work, piping, shell and tube(for boilers, evaporator, condenser, and chillers), unit cabinets, boiler refractory material, heat exchanger, pumps, insulating material, electrical material, compressors, shaft/bearing, coil cleaning, hydraulic and pneumatic piping, structural supports, and other non-moving parts are not included under this agreement
* If the system or any equipment component is altered, modified, changed or moved, this agreement may be terminated.

**Plan Details:** Plans are available **on per unit basis for Small Business customers** located in Manhattan, Brooklyn, Queens, Staten Island, Bronx, or Long Island NY whose Equipment (as defined below) is used primarily for small business purposes. The Plan provides coverage for HVAC condensing equipment no greater than five tons, gas-fired central heating equipment with an hourly input no greater than 60,000 BTU’s (per Equipment). All Equipment must meet state and local installation codes. Coverage under this Plan will commence (10) days after First Choice receipt of payment together with a copy of the Enrollment Form signed by the Customer, and will continue for a one (1) year period subject to conditions upon renewal. The Equipment must be in good operating condition on the day the Plan takes effect. The Plan does not cover pre-existing conditions. First Choice reserves the right to make an on-site inspection of the Equipment before accepting the Equipment for coverage under the Plan. Heating and Cooling Plans have an unlimited amount of service calls per year. A First Choice technician will be responsible for handling your covered repair. If we replace a covered part during a covered period of this Plan that fails within one year from the date of installation as a result of being defective or due to improper installation, you must call 718-454-4101 within 30 days from the failure, and we will provide a one-time replacement an at no charge to you. You may choose a cancel your Plan at any time. First Choice Mechanical is an independent, private company providing emergency HVAC home repair services and protection solutions to homeowners throughout the NYC area.

**PROVIDE YOUR CONTACT INFORMATION**

***CUSTOMER NAME DATE***

***STREET (BILLING ADDRESS)***

***CITY, STATE, ZIP CODE***

***HOME PHONE WORK / CELL***

***E-MAIL***

***SIGNATURE***

Sincerely,

**First Choice Mechanical, Inc.**

Jimmy Moyen

President